

Tips for Mobile Device Security on the Go

1. **Keep a clean machine.** Run the most recent versions of your mobile operating system, security software, apps, and Web browsers to protect against malware, viruses, and other online threats.
2. **Don't lose track of your devices.** Avoid putting down your devices in public places.
3. **Avoid using public Wi-Fi.** Avoid using a public, unsecured wireless connection (e.g., at the airport, hotels, and coffee shops).
4. **Connect with care.** Switch off your Wi-Fi and Bluetooth connections when not in use to help prevent malicious parties from connecting to your device without your knowledge. Remember that a 3G or 4G connection is safer than an unsecured Wi-Fi connection.
5. **Secure your device.** Activate key-lock features and/or use a passcode.
6. **Back it up.** Sync your contacts, email, and other mobile device data with another device or cloud service on a weekly basis.
7. **Activate locator apps.** Download an app to help you locate your device in the event that it is lost or stolen. The app may also allow you to remotely lock the device or wipe data.
8. **Think before you app.** Only download apps from reputable sources, like verified app stores.
9. **Record the serial number.** Write down your phone's serial number and store it in a secure location, so you can report it if your phone goes missing.
10. **Beware of SMiShing and Spam.** "SMiShing" is the mobile version of phishing and occurs when someone sends a SMS/text message asking you to provide sensitive personal and/or financial information by clicking on a link or responding via text or phone number. Be wary of these communications and think before you act. When in doubt, delete the message.
11. **If you lose your phone.** If you lose your phone, contact your mobile service carrier to report the device lost or stolen and freeze your service.
12. **After you find your phone.** After you find your phone, update software and apps. Secure all accounts by changing passwords and enabling two-factor authentication.



STOP | THINK | CONNECT™